Attorney Docket No. <u>1025000-000073</u>



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of

Thomas Howard Bateman et al.

Application No.: 10/663,740

Filing Date:

September 17, 2003

Group Art Unit: 2116

Examiner: STEFAN STOYNOV

Confirmation No.: 2659

Title: METHOD AND SYSTEM FOR COORDINATING DATA AND VOICE COMMUNICATIONS VIA

CUSTOMER CONTACT CHANNEL CHANGING SYSTEM

AMENDMENT/REPLY TRANSMITTAL LETTER

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

Enclosed is a reply for the above-identified patent application.

☐ A Petition for Extension of Time is also enclosed.

	Terminal Disclaimer(s) and the \$\infty\$\$ \$65.00 (2814) \$\infty\$\$ \$130.00 (1814) fee per Disclaimer due under 37 C.F.R. \§ 1.20(d) are also enclosed.							
×	Also enclosed is/are an Interview Summary							
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	Small entity status is hereby claimed.							
	Applicant(s) requests continued examination under 37 C.F.R. § 1.114 and enclose the □ \$395.00 (2801) □ \$790.00 (1801) fee due under 37 C.F.R. § 1.17(e).							
	Applicant(s) requests that any previously unentered after final amendments <u>not</u> be entered. Continued examination is requested based on the enclosed documents identified above.							
	Applicant(s) previously submitted							
	on,							
	for which continued examination is requested.							
	Applicant(s) requests suspension of action by the Office until at least, which does not exceed three months from the filing of this RCE, in accordance with 37 C.F.R. § 1.103(c). The required fee under 37 C.F.R. § 1.17(i) is enclosed.							
	A Request for Entry and Consideration of Submission under 37 C.F.R. § 1.129(a) (1809/2809) is also							

enclosed.

Attorney Docket No. <u>1025000-000073</u> Application No. <u>10/663,740</u>

		AM	ENDE	ED CLAIMS			
	No. of Claims	Highest of Clair Previous Paid Fo	ns sly	Extra Claims		Rate	Additional Fee
Total Claims		MINUS	11	0	×	\$50.00 (1202) =	\$ 0.00
Independent Claims		MINUS		0	x	\$200.00 (1201) =	\$ 0.00
If Amendment adds n	nultiple depend	dent claims,	add \$	360.00 (1203)			
Total Claim Amendment Fee							\$ 0.00
☐ Small Entity Sta	itus claimed - :	subtract 50%	6 of To	otal Claim Amend	me	nt Fee	\$ 0.00
TOTAL ADDITIONAL	L CLAIM FEE	DUE FOR T	'HIS A	MENDMENT			\$ 0.00
A check in the and Charge	to Dep	osit Accoun	t No. C)2-4800.			
The Director 1.20(d) and 1.21 that No. 02-4800. This pa	may be requir	ed by this pa	aper, a			under 37 C.F.R. §§ rpayment, to Depo	
				Respectfully subr	nitt	ted,	
				RUCHANAN ING	FF	SOLL PC	

Registration No. 28,510

P.O. Box 1404

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Alexandria, Virginia 22313-1404

Date: February 28, 2006



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of)	
Thomas Howard Bateman et al.)	Group Art Unit: 2116
Application No.:10/663,740)	Examiner: Stefan Stoynov
Filed: September 17, 2003)	Confirmation No.: 2659
For: METHOD AND SYSTEM FOR COORDINATING DATA AND - VOICE COMMUNICATIONS VIA CUSTOMER CONTACT CHANNEL CHANGING SYSTEM))	,

INTERVIEW SUMMARY

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

Applicant's undersigned representative wishes to acknowledge the telephone interview conducted on January 20, 2006 with Examiner Stoynov. The Examiner had graciously contacted Applicant's representative to inform him of a double patenting issue regarding the remaining claims, i.e., (claims 37-39) pending in the present application. The Examiner noted that a Terminal Disclaimer with regard to U.S. Patent No. 6,668,286 would overcome the double patenting issue, and that upon filing the Terminal Disclaimer the present application would be placed in condition for Allowance. Applicant's representative acknowledged the indication by the Examiner, and agreed to attend to providing such a Terminal Disclaimer upon conferring with the Assignee.

If, upon further consideration, any concerns or issues remain unresolved, the Examiner is respectfully requested to contact the undersigned so that such issues can be most expeditiously resolved.

If there are any questions concerning this paper, or the application in general,
Applicants invite the Examiner to telephone the undersigned at his earliest convenience.

Respectfully submitted,

BUCHANAN INGERSOLL PC

Date: February 28, 2006

E. Joseph Gess

Registration No. 28,510

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